

Important benefit information

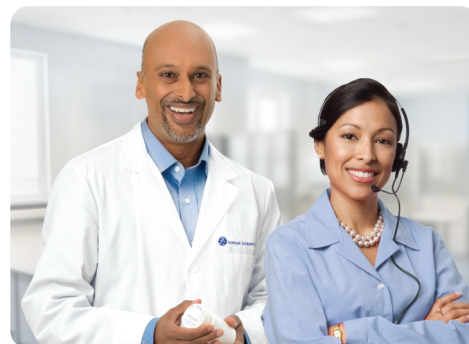
Please keep for your records

Welcome to Express Scripts!

We're the manager of your home delivery benefit for Highmark Blue Shield. We'll help you quickly get the prescription drugs you need.

You can use your member ID number when you send in a new home delivery prescription or visit our website for the first time.

Have a question about a prescription? Call us! Our pharmacists are available 24/7 to help you out. No matter how you refill your home delivery prescriptions – by phone, mail, online – we'll work with you and your doctors to help safeguard your health.



Please see other side for more information about home delivery with free standard shipping. >>

See your copayments and other important information online:

- Choose opportunities to save money.
- Easily refill and renew your home delivery prescriptions.
- Receive automatic health and safety alerts.
- Contact a pharmacist.

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Get started today!



Review your benefits at:
www.highmarkblueshield.com

Activation is easy. When you go online, be sure you have your new member ID number handy.

Please don't wait. If you have questions or don't have Internet access, call us toll-free at the number on the back of your ID card. One of our Member Service Representatives will be happy to help..



Health safety services

- Exclusive 24-hour access to pharmacists.
- Specialist pharmacists who are trained and experienced in the medications used to treat specific conditions.
- Safety alerts if a new home delivery prescription may cause harmful interactions with other medications we know you're taking.
- Tips to make taking your medicine easier.

Worry-free services

- Free standard delivery right to your home.
- Receive 90-day supplies of multiple prescriptions in a single package.
- Automatically receive refill reminders by email so you never run out.

For complete details about your prescription benefit, visit www.highmarkblueshield.com or call us at the Member Services number on your Identification Card.

Note: If your doctor prescribes a medication that is not on your plan's preferred list, yet an alternative plan-preferred drug exists, we may contact your doctor to ask whether that medication would be appropriate for you. You'll usually pay less for a plan-preferred drug.

Highmark Blue Shield is an independent licensee of the Blue Cross and Blue Shield Association. Blue Shield and the Shield symbol are registered service marks of the Blue Cross and Blue Shield Association. Highmark is a registered mark of Highmark, Inc.

Express Scripts is an independent company that administers your prescription benefit for your health plan.