


Welcome to Momentum

You can easily access Momentum in 1 of 4 ways:

- Enter momentum.moravian.edu into your web browser.
- Click on the Momentum button located in Canvas.
- Click on the Momentum button located in Okta.
- Click on the Momentum logo at the top of this page.

Momentum provides you with a central location to connect to the people and services that can help you finish what you start – all accessible from the side navigation menu of your **Home** page.

The navigation menu  includes access to a customizable profile and personalized channels that make it easy to schedule the dedicated time you need with your instructors, advisors, or counselors. Starfish can also help you manage the steps you need to take to stay on track and meet your goals.

Here are three great ways to get started:

1. Set up your profile

Make it easier for your instructors and advisors to get to know you and stay in contact.

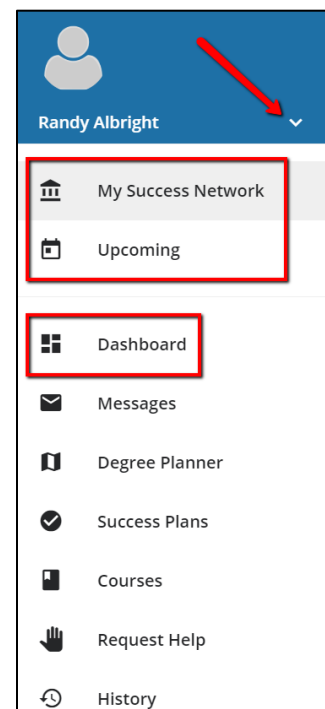
2. Connect to people and services that can help you

Use your personalized **My Success Network** and **Courses** channels for quick access to contact information, appointment scheduling, and course help.

3. Stay on track

Use the **Upcoming** tab to keep track of upcoming appointments, and your personalized **Dashboard** to see assignments, plans, and recommendations from your instructors.

Not sure what you need? Email studentsuccess@moravian.edu.



That's it. Simple for you. Powerful for your future.

Set up your Profile

Begin by setting up your student profile. Your profile lets instructors and advisors know who you are and how to contact you. It also gives you control over how you wish to receive emails.



1. Open the navigation menu and click your name, and then **Profile** to open your profile.

From here, you can customize your profile by uploading a photo, setting appointment reminders, and adding a secondary email address for receiving Momentum emails (e.g. your mobile phone).

A screenshot of a web form for setting up a student profile. The form includes a header with a user photo and name "Randi Albright", a "Contact Information" section with fields for "Login" (pgresch), "Institution Email" (ralbright@excellent.edu), and "Alternate Email". Below this is an "Email Preference" section with a checkbox "Also send notifications to my alternate email address". Further down are fields for "Phone" (888-555-1212), "mobile", "Video Phone", and "Time zone" (GMT-05:00 Eastern Time). A "Weekly Updates" section has a checked checkbox "Send me a weekly status update about My Success Network". A "Reminder Preferences" section has two checkboxes: "Email me" (set to 15 minutes before an appointment) and "Email me at" (set to 12:00 the day of an appointment). At the bottom right are "Never Mind" and "Submit" buttons. A red asterisk icon and the text "Required fields" are at the bottom left.

To have Momentum emails sent to your mobile phone (in addition to sending to your primary institutional email address):

A close-up of the "Alternate Email" field in the profile form. The field contains the text "5132842342@txt.att.net". To the right of the field is a small icon of a mobile phone. Below the field is a checkbox labeled "Also send notifications to my alternate email address". A blue button labeled "Cell Phone Users: Read more details." is to the right of the checkbox.

- Enter the **email address** of your mobile phone in the **Alternate Email** field. This address will be a combination of your phone number plus carrier information. Click the more information icon (📱) for a list of common carriers and email address formats:
- Check the **Also send notifications to my alternate email address** radio button.

A screenshot of a pop-up window titled "Receive notifications on your mobile phone:". It asks the user to "Enter the email address for your mobile phone as indicated below for each provider.e.g., 8885551212@txt.att.net". Below this is a list of carriers and their corresponding email formats: AT&T: celnumber@txt.att.net, Verizon: celnumber@vtext.com, T-Mobile: celnumber@tmomail.net, Sprint PCS: celnumber@messaging.sprintpcs.com, Virgin Mobile: celnumber@vmobl.com, US Cellular: celnumber@email.uscc.net, Nextel: celnumber@messaging.nextel.com, Boost: celnumber@myboostmobile.com, and Alltel: celnumber@message.alltel.com. At the bottom are "Required fields" and a "Close" button.

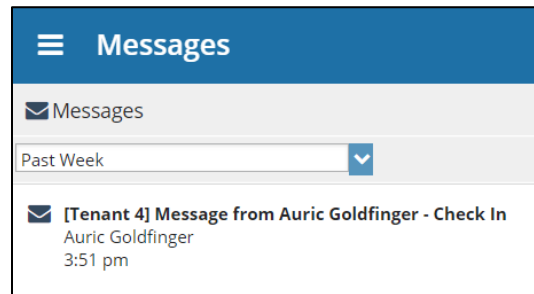
2. Once you have made your desired changes to your profile, click the **Submit** button to save your updates.

Connect to people and services that can help you

The **My Success Network** and **Courses** channels display the people and services that are available to help you succeed. Here you can find key contact information as well as links to student service web sites and online appointment scheduling.

Messages

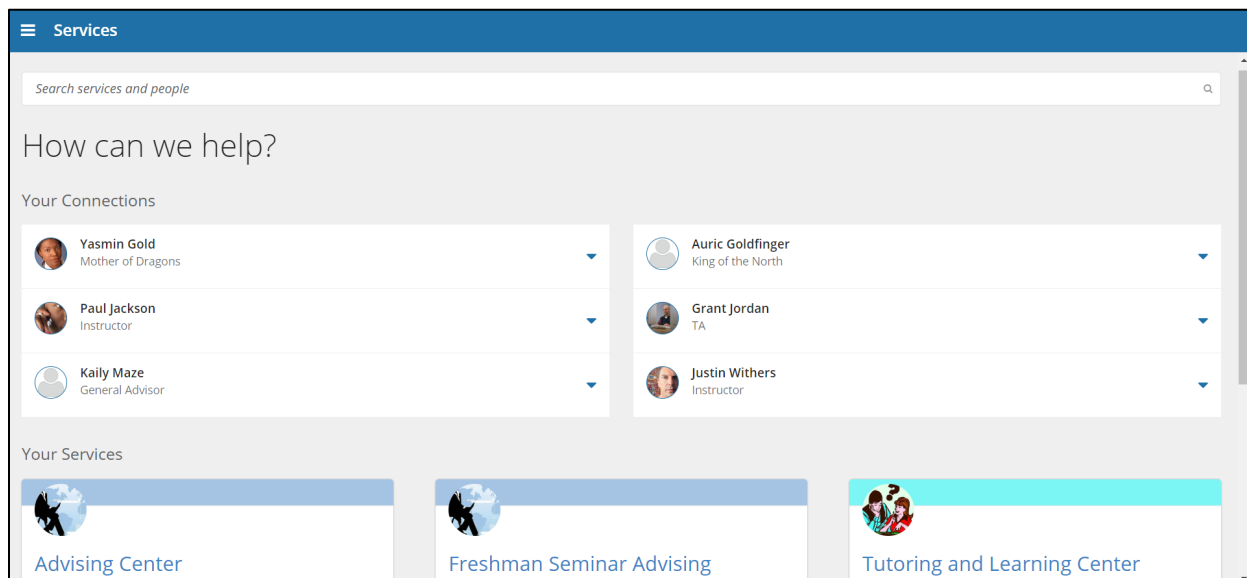
Select **Messages** to display messages sent to you in Starfish. Click on any message in the list to display the full contents of that message.



My Success Network

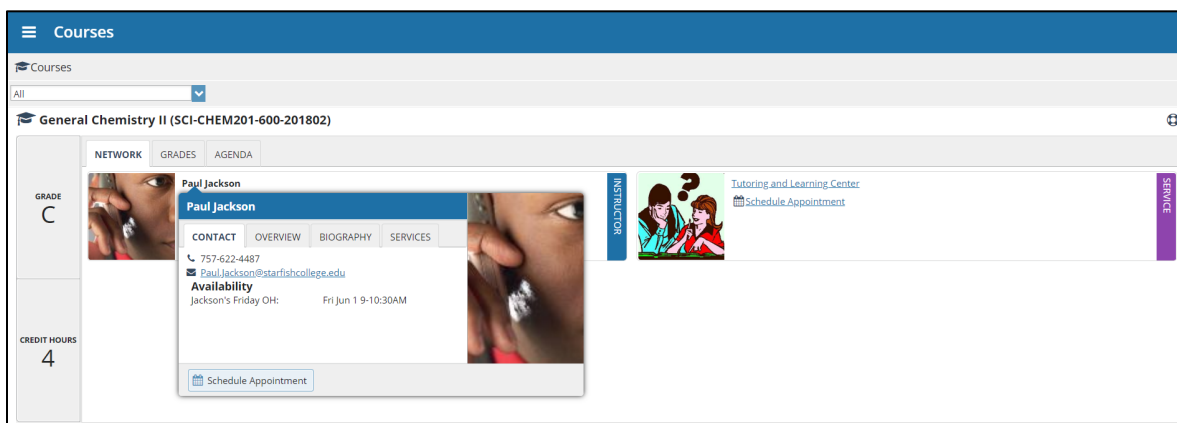
Select **My Success Network** from the navigation menu to display your personalized network. This channel lists the people and resources that are available to assist you. For each person or service listed, you will find contact information, supporting websites, and, if online scheduling is enabled, a link to Schedule Appointment. If a service includes a waiting room for walk-in appointments, you can click the “Waiting Room” link to find out how many students are currently in line.

The Services that are most relevant to you are displayed first. Select Show Other Services at the bottom of the page to see additional services.



Courses

Select **Courses** from the side navigation menu to display information about courses you are enrolled in as well as contacts and available support related to each. Like the **My Success Network** channel, it is personalized to show the people and services specific to the courses you are taking, and gives you the ability to Schedule Appointment or Request Help related to a



course.

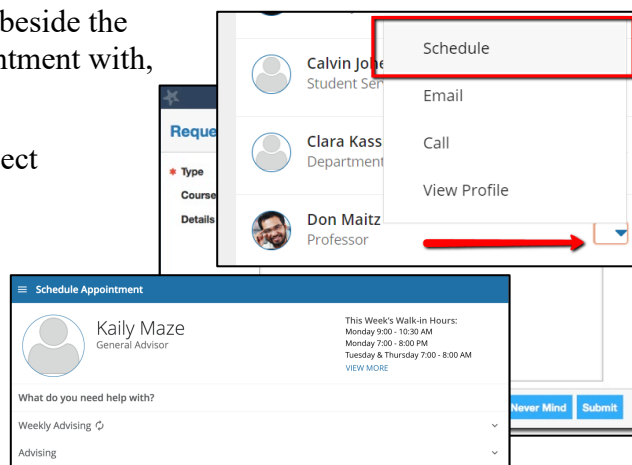
1. Click the Help icon (🔗) link in the upper, right corner next to any of the courses in which you are currently enrolled.
2. This will bring up the **Request Help** form. Select the **Type** of help needed from the drop down menu and give specific **Details** on what you need.
3. Click the **Submit** button to submit your request when you are finished.

Make an Appointment

1. From the **My Success Network**, click the triangle beside the name of the person you want to schedule an appointment with, and then select **Schedule**.

For Services where appointments are available, select **Schedule** for the desired service.

Or, from the **Courses** channel, select **Schedule Appointment** below the contact information for the desired person or service.



2. Select the type of appointment you want to schedule and choose a reason from the list.

The screenshot shows the top section of the scheduling interface. At the top left is a profile picture of Paul Jackson, an Instructor. Below the profile picture is a text input field labeled "What do you need help with?". The word "Teaching" is entered in this field. Below the input field are two radio button options: "Discuss grades" and "Review exam or quiz". The "Teaching" field and the "Discuss grades" radio button are highlighted with red boxes.


3. Adjust the date range as needed to find days and times that work for your schedule, and then select a time from the list.

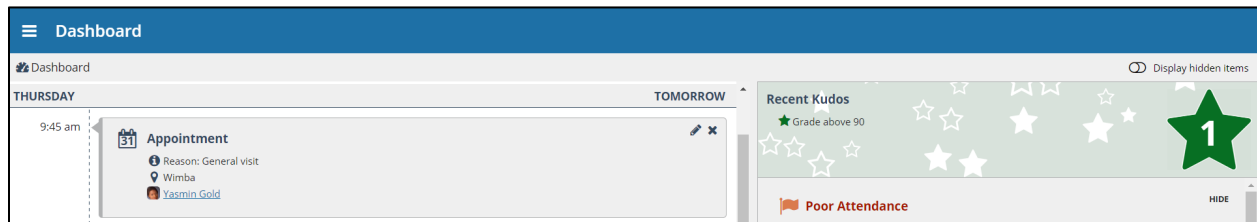
The screenshot shows the "What day and time works for you?" section. At the top, there is a date range selector showing "05/30/18" to "06/01/18". Below this is a calendar for May 2018. To the right of the calendar is a list of available time slots for Friday, 06/01. The time slots are: 09:00 - 09:15 am, 09:15 - 09:30 am, 09:30 - 09:45 am, 09:45 - 10:00 am, 10:00 - 10:15 am, and 10:15 - 10:30 am. Each time slot is accompanied by a radio button and the text "My Office". The date range selector and the calendar are highlighted with red boxes.

4. Complete your sign up by adjusting any details, such as duration or course, where applicable, and add a description for why you want to meet.
5. Click **Confirm** to finish scheduling the appointment. You will get an email with the appointment details and the appointment will be listed on the **Upcoming** tab.

The screenshot shows the "Does this look correct?" confirmation screen. It displays the appointment details: Date and Time (Friday, June 01, 09:45 - 10:00 am), Location (My Office), and Reason for Visit (Review exam or quiz). There are links to "Change duration", "Add a course", and "Change". At the bottom right is a blue "CONFIRM" button. A "BACK" link is also visible at the bottom left.

Change an Appointment

On the **Upcoming** tab, you can view scheduled appointments and make changes. Click on an appointment to make changes to it, such as changing the location or duration, when available. You can cancel the appointment by clicking the ellipsis  and selecting **Cancel appointment**.



Stay on track

Dashboard

Your **Dashboard** also displays upcoming appointments as well as date-based tasks on the left to help you plan your week. The right-hand column of your Dashboard highlights items that require your attention and may include alerts related to your class work, recommended referrals to campus support offices to help you succeed, and Kudos from your instructors.

Plans

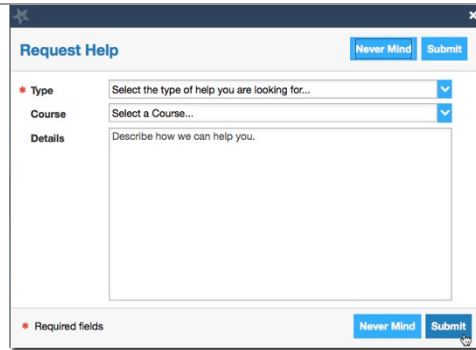
The **Success Plans** channel will display any customized success plans created for you by your advisor. These plans contain specific tasks with due dates. Click the **View Details** button associated with a plan to display a printable version of the plan.

Not sure what you need?

Request Help

Select **Request Help** from the navigation menu to see information about where to go for assistance.

From here, you can select **Help Me** to submit a request for help. You will be asked to provide additional information such as the type of help you are requesting, the related course (if applicable), and a description.



We encourage you to make your description as detailed as possible to insure you get the appropriate help needed. Click **Submit** to submit your request when done.

Frequently Asked Questions

What if I don't see anyone listed in My Success Network?

Your specific advisors or counselors might not be assigned yet. Check back later or email studentsuccess@moravian.edu for additional assistance.

What if I click the Momentum link and get a “You do not have access” message?

Contact studentsuccess@moravian.edu for assistance with accessing the system.

What if I need more help?

For technical issues, contact studentsuccess@moravian.edu. For questions regarding a flag, please contact your instructor or advisor.