

Understanding Prior Authorization

Clinical review prior to starting your medication

Prior Authorization is a safety program that helps to make sure the drug you have been prescribed is right for you. Drugs included in the program may be hard to administer, and may be used for certain conditions that are hard to treat. These drugs can have side effects or can cause side effects if not used right away. Prior authorization makes sure that drugs are used correctly, and helps to reduce safety risks and costs. Examples of drug classes that may require a prior authorization include medications used to treat pain, cancer, viral infection, and obesity. To see if a specific drug requires a prior authorization, please visit our website at magellanrx.com.

How it Works



1. Present or mail your prescription to the pharmacy



2. If Prior Authorization is required, your pharmacist or physician can call the Magellan Rx Management Pharmacy Help Desk at 1.800.424.3312 (available 24/7)



- **APPROVED:** If the benefit criteria are met, the pharmacist will enter an authorization, allowing your claim to process immediately.



- **DENIED:** If the benefit criteria have not been met, the claim may be sent to your health plan for review. If the health plan finds that the benefit requirements are not satisfied, the claim will be denied by your health plan. The health plan will issue denial letters to both you and your physician with next steps.

Helping You Live a Healthier Life

At Magellan Rx, our goal is help you live a healthier life. Your prescription benefit program is designed to help make sure the medicine you have been prescribed is right for you. If you have any questions, please visit magellanrx.com or call Customer Service at 1.800.424.3312. Support is available 24 hours a day, 7 days a week.