



Your Emergency Relief Fund Payment - Email Example

Dear [first name],

Under the Coronavirus Aid, Relief, and Economic Security (CARES) Act, the Higher Education Emergency Relief Fund (HEERF) provides federal grants to students for their expenses related to the disruption of campus operations due to coronavirus, such as food, housing, course materials, technology, health care, and child care expenses. President Grigsby's April 20, 2020 Update summarized the HEERF relief that eligible Moravian College students can expect:

GRANTS			
Home Living Grant	Living Expense Grant	Supplemental Living Expense Grant	Technology at Home Grant
\$1,000	\$150	\$100	\$50

- **Home Living Grant** is provided to any student who was in residence at the time of the campus closure who had paid for room charges
- **Living Expense Grant** is provided to any student who qualified for and received any PELL Grant
- **Supplemental Living Expense Grant** is in addition to Living Expense Grant and provided to any student who qualified for and received the MAXIMUM PELL Grant
- **Technology at Home Grant** is provided to any student who qualified for and received any PELL Grant

You were awarded [insert grant(s) from the above chart] funded by the HEERF. This emergency funding is intended to help you and your family with unanticipated costs resulting from campus closure during the pandemic. [Recent guidance from the IRS](#) states that your HEERF grant payment is considered official federal disaster assistance and is not taxable.

Your HEERF Grant payment is being processed for expedited payment directly to you, via your student account. Please understand schools cannot hold HEERF Grants or apply them toward current or future billing statements.

If you are currently enrolled in our E-Refund program, your HEERF Grant payment will be automatically credited to the bank account you have established. If you are not enrolled in our E-Refund program, I strongly encourage you to do so. This is the fastest and easiest way to receive your payment. [Click here to enroll now via your Student Accounts Portal in AMOS.](#)

If you do not immediately enroll in E-Refund, you will be mailed a paper check via USPS. Because this cannot be done remotely, checks are processed only once per week, which may delay your payment.

For questions or assistance, please contact Financial Aid Services (finaid@moravian.edu) or Student Accounts (studentaccounts@moravian.edu).

Your patience and understanding are very much appreciated, and we look forward to seeing you back on campus soon!

With regards,

Mark Reed
Vice President for Finance and Administration, CFO